



Phone: 604 533-5504

Here is a list of questions you should ask when choosing a repair shop.

1. How many years has your shop been in business?
2. Are all your technicians licensed and registered in our province to do collision repair and paint work, and may I see their Technical Qualification Certificates?
3. Do your technicians regularly attend upgrade training to ensure that they are current with the ever evolving technical innovations in the automotive industry, and may I see their Training Certificates?
4. Is your shop equipped with chainless four point anchoring and 3 dimensional measuring equipment for both unibody and full frame structural repairs?
5. Can your shop provide electronic 4 wheel alignment for steering and suspension components?
6. Does your shop have a positive pressure spray booth with full bake capabilities?
7. Is your business properly licensed and insured, including liability insurance, to operate in our province, and may I see the documentation?
8. Will my vehicle be stored in a safe and secure area to prevent damage from vandals?
9. Do you carry proper insurance to cover any damage to my vehicle while it is your care and custody, and can I see a copy of the policy?
10. Do you provide a written lifetime guarantee for as long as I own my vehicle?

Notes
