



ON LINE COLLISION

Congratulations...

You're a 2007 Premier Achiever for Customer Satisfaction!

Your shop has achieved an extraordinary customer satisfaction rating for the Insurance Corporation of British Columbia (ICBC) AutocheX CSI program in 2007—well above the norm in your market segment or region. From the thousands of customer surveys AutocheX has performed throughout 2007, your organization is among only a handful that rated best in consistently delivering top-notch service. Congratulations, and thank you for your dedication to this important aspect of our shared industry!

AutocheX is committed not only to measuring customer satisfaction fairly and accurately, but to promoting a genuine spirit of customer service in our industry. Recognizing businesses whose dedication to service sets the standard for all others is critical to the success of that mission. The Premier Achiever Award is our way of letting shops know that we appreciate their devotion to quality, service, and satisfaction—and so do their customers. We know, because they told us!

A handwritten signature in black ink, appearing to read "Ray Kihara".

Jason Bertellotti
General Manager
Mitchell Repair Solutions

A handwritten signature in black ink, appearing to read "Jason Bertellotti".

Ray Kihara
Director, Sales & Marketing
AutocheX